

## **Documents NEEDED for Patient & Caregivers**

RISE Dispensaries will assist you with your application registration **FREE** of charge!

You **MUST** have the following:

- Illinois ID or Drivers License (**CDL endorsement is not accepted**).
- Access to **your** email address (login info or on your smart phone)
- Credit or debit card
- Signed physician certification

To receive provisional access, your application **MUST be submitted ONLINE ONLY** (within 24 hours you will be allowed to purchase). You **MUST** have **ALL** the following information for a patient and/or a Caregiver application:

- Access to your email account – on your phone or know the login and password to your email. If you do not have an email account, we can assist you in setting one up
- Debit or credit card
- Signed Healthcare certification
- Driver's License (DL) or State ID card
  - If you hold a CDL DL, state **WILL NOT** accept it. Before applying you will need to drop your CDL endorsement.
  - Temporary DL will be accepted

Make sure your name, address, and spelling match on **every** document

- Two (2) proofs of Illinois residency – within 60 days
  - Acceptable forms include:
    - Utility Bills (w/in 60 days)
    - Bank statement (w/in 60 days)
    - Vehicle registration
    - Voter's registration card
    - Deed
    - Mortgage
    - Insurance Information
  - If a proof matches your DL or State ID, you can use your ID as one of the proofs
    - If your address does not match your DL or State ID, your two proofs of Illinois residency **MUST MATCH EXACTLY**
    - NO junk mail will be accepted
- 2x2 passport style photo, if applying online, **we will be happy to take your photo**

If you are receiving **Social Security Disability, Supplemental Security Income**, or are a **veteran**, you qualify for a reduced application fee.

- Social Security Disability (SSDI) & Supplemental Security Income (SSI)
  - Please bring a **current year's benefit verification letter** from the social security office
    - This will be the letter of proof
- Veteran
  - Please bring a copy of your **DD214**
  - If you will be using the VA to prove your medical records rather than visiting a physician, please bring in copies of your VA medical records from the last 12 months stating qualifying condition and treatment.
    - You can take advantage of your VA medical records at [www.myhealth.va.gov](http://www.myhealth.va.gov) rather than waiting for your records to arrive via mail. Select register today, create profile, and request the premium account. Your local VA will first need to approve your usage of the website.
- Reduced Fee
  - 1 year card – \$100 → \$50
  - 2 year card – \$200 → \$100
  - 3-year card – \$250 → \$125

### **Fingerprints and Background checks are NO longer required!**

- Your 90-day provisional access letter (temporary card) will be available to print out within 24 hours. Go to [medicalcannabispatients.illinois.gov](http://medicalcannabispatients.illinois.gov) (we will provide you with your login and password after we submit your online application).
- Once logged in, up in the right corner, click the drop-down arrow at online services, click “provisional access”. Your provisional access will appear and click to print. This is your temporary medical cannabis card.
- During your provisional access period (90 days), you will **NOT** be allowed to switch dispensaries until you receive your card. Please watch your email carefully; many have mistaken IDPH letters as junk.
- If IDPH is needing more information to approve/process your application, they will send you a letter and email stating what is needed. If so, please bring the letter from IDPH and requested documents, and we will assist you.

**If you receive a denial letter from IDPH, their decision is normally final, and you will NOT receive a refund.**